

MEMBERSHIP POLICIES

1. Cancellation/Change of Membership: Open-ended memberships are a continuous payment plan that will be maintained until you, the member, terminate/change the agreement. To terminate/change the agreement, our "Cancellation Form" must be received <u>15 days prior to the draft date</u> on the agreement. All membership dues must be brought current at the time of cancellation. Draft members must commit to 3 months in order to receive the draft rate. Cancellation prior to the 3 months will result in a \$20 fee if you cancel after one month and a \$10 fee if you cancel after two months.

2. I understand that if Memebership Dues at KV YMCA increase I will receive at least 30 days notice of any changes in membership rates in written form which include email and internal postings.

3. Should any payment not be honored by my bank/credit card company for any reason, I understand that the Y will attempt to process that payment again for up to 30 days. I understand that I am still responsible for that payment plus a service charge applied by the KV YMCA. This is in addition to any service fee my bank may charge me or the YMCA.

4. Cell phone use is **not** permitted in the locker rooms under any circumstance. Pictures of other members shall not be taken unless there is a personal relationship with that individual.

5. Program and membership fees must be paid at time of registration. Participating in fee-related programs is allowed only to those who are properly pre-registered. Late registration for programs may be subject to Program Director approval.

6. The KV YMCA is an environment that fosters positive and healthy relationships. Behavior such as foul language, dangerous actions, being under the influence of drugs and/or alcohol, damage to the facility, etc., is unacceptable. These actions may result in the KV YMCA requesting you to leave the premises or termination of your membership or facility usage.

7. The membership card or pin number received upon initiating membership is your official membership card/pin number and assures that only members are in the building. Members are MUST to check in at the front desk with every visit. Loaning this card/pin number to others may subject the member to loss/suspension of facility usage.

8. The KV YMCA is not responsible for lost or stolen items. Personal locks may be used or a lock can be borrowed from the Welcome Center. These lockers are for day use only. The KV YMCA strongly suggests having all valuables secure.

9. Members and guests are not allowed on YMCA premises with firearms, weapons or illegal substances. Membership may be terminated if this policy is violated.

10. Membership fees are non-refundable and non-transferable. Annual memberships are non-refundable. This policy may be adjusted if I have a medical reason stated in writing by my physician.